Vigilo

SOLUTIONS

APP services: manage your field technicians from the phone

Work orders on the phone, checklists with photos, customer signature and the GPS position of every action, connected to the Vigilo platform you already use.



APP FOR FIELD TECHNICIANSNEW

VIGILO Service: your field services, under control from the phone

- Preventive and corrective maintenance and inspections
- Report with the customer's signature at the end of each job
- Keeps working without signal and syncs automatically
- Android and iOS For each technician's phone
- Works without signal Basements, plant rooms, rural areas
- 5 languages Spanish, English, French, Portuguese and Italian
- Connected to Vigilo Same user, same platform

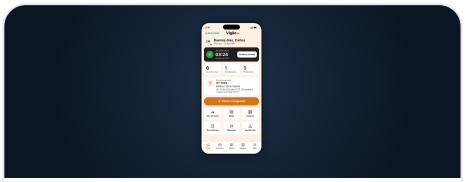
MAIN FEATURES

Everything the technician needs, in one app



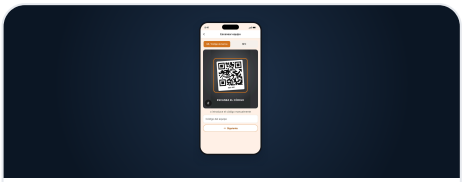
Today's jobs, in order

Orders by time or priority, with urgent ones highlighted. The technician accepts the assignment with one tap.



Shift and navigation

Start and end of shift, next job with estimated arrival time and direct navigation to the customer.



Equipment by QR or NFC

Scan the tag and open the equipment record with its history and documents. It checks that it belongs to your company.

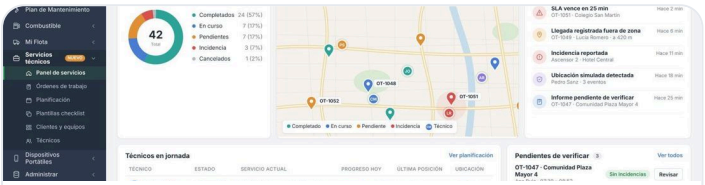
GPS TRACEABILITY

Every action, with its time and position

- Arrival checked within the customer's geofence
- Time, accuracy and position of each event
- Detection of spoofed locations
- The technician is notified first; only while the app is open

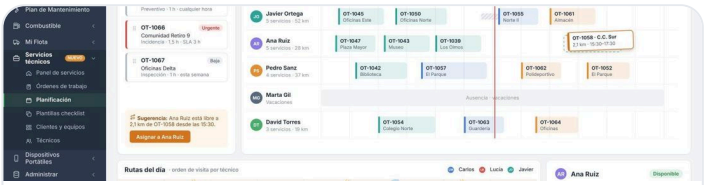
FROM YOUR VIGILO PLATFORM

You create, plan and verify. The technician does the job.



Real-time services dashboard

Today's jobs, technicians on the map, SLAs at risk and issues, as they happen.



Planning and assignment

Drag orders to each technician, see their routes for the day and publish the changes to their app.

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Images for illustration only: the model and shape of the devices may vary.